

***Private boat charter  
Bespoke events 2017***

# **Charter Tariff**



***On the River Thames at***

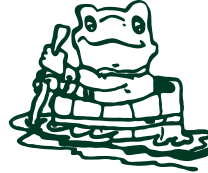
***WINDSOR ▫ RUNNYMEDE ▫ MAIDENHEAD***

# Booking form



Please post to (should fit a window envelope)

**French Brothers Ltd.**  
**The Clewer Boathouse**  
**Clewer Court Road**  
**Windsor, Berkshire**  
**SL4 5JH**



|                        |
|------------------------|
| <b>OFFICE USE ONLY</b> |
| Job ref no             |
| <input type="text"/>   |

**ORGANISER DETAILS:** Name   
Company / Group name   
Address

Invoice address (if different)   
Email address  Fax   
Telephone : Daytime  Evening

**HIRE DETAILS:** Date of trip  No. of passengers   
Embarkation point  Time   
Disembarkation point  Time

**CATERING REQUIREMENTS:** No. of guests to be catered for  No. of vegetarians   
Menu code and description   
Any other dietary requirements?

**BEVERAGE REQUIREMENTS:** Please quote exact quantities of drinks required i.e. no. of glasses on arrival & exact no. of bottles of wines to be ordered.  
On arrival drinks  No. of glasses   
Wines with meal (please give quantities) Red  White   
Other requirements (i.e. Champagne for toast)  Time required   
Or please select a drinks package

**BAR PAYMENTS:** Please specify (Cash or Account or Other)

**ENTERTAINMENT REQUIREMENTS:** Disco  Jazz band  Casino  Murder Mystery   
Other live band  (please specify)  Own entertainment  (please specify)   
Decorations  (please specify)  Background music  Other    
Other information  Where did you hear about us?

**PAYMENT:** Cheque  Credit card  Amount £   
Credit card no.   
Exp / Valid from / 3 digit security  Issue no

Email: [sales@frenchbrothers.co.uk](mailto:sales@frenchbrothers.co.uk)  
Tel: 01753 827346 / 851900  
Fax: 01753 832303

I agree to the terms and conditions overleaf, I am over the age of 18 & will pay the balance 14 days before the hire date  
Signed  Date

Tick to opt out of model release of promotional photographs (see section 13 of booking terms)   
Tick if you do not want to receive emails from us relating to special offers and promotions

# Charter Rates



## Daytime hire - normally ends at 17.30

| Half day hires are for a 4 hour period in the morning or afternoon.<br>Additional hours available pro-rata | Monday to Friday |                  | Saturday & Sunday |                  |
|--|------------------|------------------|-------------------|------------------|
|  | Low Season       | High Season      | Low Season        | High Season      |
|  | October to April | May to September | October to April  | May to September |
| Boat Capacity  |                  |                  |                   |                  |
| up to 14*  | 525              | 525              | 525               | 525              |
| up to 25*  | 550              | 650              | 550               | 650              |
| up to 50   | 640              | 790              | 740               | 890              |
| up to 70   | 775              | 925              | 865               | 1015             |
| up to 90   | 845              | 1045             | 945               | 1145             |
| up to 100  | 945              | 1145             | 1050              | 1250             |
| up to 150  | 1175             | 1375             | 1350              | 1550             |

## Evening hire - normally 19.30 to 23.30

| Evening hires are for a 4 hour period<br>Additional hours available pro-rata | Sunday to Thursday |                  | Friday & Saturday |                  |
|--|--------------------|------------------|-------------------|------------------|
|  | Low Season         | High Season      | Low Season        | High Season      |
|  | October to April   | May to September | October to April  | May to September |
| Boat Capacity  |                    |                  |                   |                  |
| up to 14*  | 525                | 525              | 525               | 625              |
| up to 25*  | 550                | 650              | 650               | 750              |
| up to 50   | 740                | 890              | 885               | 1035             |
| up to 70   | 855                | 1015             | 995               | 1145             |
| up to 90   | 925                | 1125             | 1050              | 1250             |
| up to 100  | 1050               | 1250             | 1175              | 1375             |
| up to 150  | 1450               | 1650             | 1600              | 1800             |

## Premier vessels - up to 4 hours hire. For that extra special occasion

| Vessel             | Low Season       | High Season      |
|--------------------|------------------|------------------|
|                    | October to April | May to September |
| S.L. Nuneham       | 1550             | 1750             |
| S.L. Streatley     | 1550             | 1750             |
| Bray Royale        | 950              | 1150             |
| Windsor Majesty    | 1050             | 1250             |
| Lady Margaret Anne | 1050             | 1250             |
| Windsor Sceptre    | 1050             | 1250             |

**Upgrade to a 5 hour or longer charter. Costs only charged pro-rata.**

**Compare our prices with the competition - WE QUOTE INCLUSIVE OF VAT.**

**Boat hire is currently zero rated for VAT.** \* Please note that for 14 and 25 passenger charters, terms and conditions apply.

## Entertainment - these prices include VAT

|                        |                   |
|------------------------|-------------------|
| Disco                  | £299 inc.vat      |
| Resident Jazz Band     | £855 inc.vat      |
| String Quartet         | £855 inc.vat      |
| Caribbean Steel Band   | £955 inc.vat      |
| Casino                 | £455 inc.vat      |
| Harpist                | £555 inc.vat      |
| Solo Entertainer / Duo | from £550 inc.vat |
| so Sinatra or mb Bubl  | £1250 inc.vat     |
| Magician               | £650 inc.vat      |
| Children's Entertainer | from £325 inc.vat |
| Background Music       | £25 inc.vat       |
| Murder Mystery         | £880 inc.vat      |

## Decorations - these prices include VAT

|                        |                    |
|------------------------|--------------------|
| Small boat             | £225 inc.vat       |
| Medium boat            | £250 inc.vat       |
| Large boat             | £275 inc.vat       |
| Themed                 | £295 inc.vat       |
| Banners                | £125 inc.vat       |
| Posies                 | £35 inc.vat        |
| Bouquets               | £60 inc.vat        |
| Seat covers and sashes | from £2.95 inc.vat |

**Prices include VAT!**

## CLEAR PRICING POLICY - PRICES INCLUDE VAT

No minimum cover charge - No service charges

Placement fee to non standard departures charged fairly and only at cost - please ask for details.

No charge for visa debit cards

# Menus



**Compare our prices with the competition - WE QUOTE INCLUSIVE OF VAT.**

## Morning Coffee

MC1 - £1.90 per person inclusive of VAT

Freshly brewed coffee or tea

MC2 - £6.10 per person inclusive of VAT

Freshly brewed coffee or tea  
Assorted mini Danish pastries  
Shortbread biscuits

## Continental Breakfast

FA2 - £13.00 per person inclusive of VAT

Selection of morning goods to include:  
Almond Danish  
Pain au chocolat  
Pain au raisin  
Muffins  
Croissant with butter & preserves  
Platter of fresh fruit  
Freshly brewed tea or coffee

## Breakfast / Brunch

FA3 - £13.00 per person inclusive of VAT

Oak smoked bacon  
Cumberland sausage  
Tomatoes  
Poached egg  
Mushrooms  
Baked beans  
Freshly baked rolls  
Freshly brewed tea or coffee

## Afternoon Teas

FT3 - £11.00 per person inclusive of VAT

Selection of deep filled sandwiches  
Fruit scones with butter, preserves & clotted cream  
Selection of luxury biscuits  
Freshly brewed tea or coffee

FT4 - £14.25 per person inclusive of VAT

Assortment of deep filled sandwiches  
Luxury country scones with butter preserves & clotted cream  
Shortbread fingers  
Selection of afternoon tea cakes and tarts  
Freshly brewed tea or coffee

## Appetisers

FA4 - £5.50 per person inclusive of VAT

Tortilla chips with salsa  
Crudités with a selection of dips  
Peanuts and crisps  
Stuffed olives and gherkins

FA5 - £7.85 per person inclusive of VAT

Selection of freshly baked rustic bread sticks with flavoured oils and balsamic vinegar  
Marinated olives  
Harissa almonds  
Root vegetable crisps

## Finger Buffets

FF1 - £13.25 per person inclusive of VAT

Selection of deep filled sandwiches  
Crispy chicken fillets with salsa  
Selection of quiche fingers  
Vegetarian samosas  
Sausage rolls  
Vegetable parcels with a sweet chilli dip  
Pizza bites  
Prawn parcels

FF2 - £19.95 per person inclusive of VAT

Selection of deep filled sandwiches  
Bruschetta topped with juicy plum tomato, fresh basil and mozzarella  
Cajun chicken wings  
Cocktail sausages with honey and mustard dip  
Chicken sate with peanut dip  
Butterfly prawns  
Mini fishcakes with sweet chilli dip  
Mini savoury quiche

FF3 - £27.30 per person inclusive of VAT

King prawns served with garlic mayonnaise, salsa & sweet chilli dips  
Selection of deep filled sandwiches  
Skewered chicken tikka with a yoghurt and mint dip  
Crispy duck and hoisin spring rolls  
Vegetable parcels  
Wings of fire  
Savoury Indian selection  
Mini smoked salmon and cream cheese bagels  
Cumberland sausages with Dijon dip  
Exotic fruit platter

## Barbecues

BQ3 - £23.65 per person inclusive of VAT

8oz Sirloin steak  
Succulent shrimp  
Tossed salad  
Hot new potatoes  
Roll and butter  
Selection of desserts

BQ4 - £25.75 per person inclusive of VAT

Minted lamb kebab  
American style beef burger  
Marinated chicken piece  
Corn on the cob  
Jacket potato  
Mixed leaf salad  
Tomato and coriander salad  
Spicy rice salad  
Coleslaw  
Roll and butter  
Selection of desserts

BQ5 - £27.85 per person inclusive of VAT

Sirloin steak  
Lamb chop  
Pork and leek sausage  
Barbecue spare rib  
Jacket potato  
Caesar salad  
Coleslaw  
Baby beetroot  
Pasta salad  
Roll and butter  
Selection of desserts

(V) Vegetarian BBQ - £22.60 per person inclusive of VAT

Vegetarian sausage  
Roasted corn on the cob  
Mediterranean vegetarian kebab  
Vegetarian quarter pounder  
Roll & butter

Your vegetarian options will be complemented by the salad, potato choice and dessert within your main barbecue menu.





## Boatmans Hearty Buffet

£19.40 per person inclusive of VAT

Sliced honey roasted ham  
Mature Cheddar cheese  
Tomato salad  
Pork pie & scotch egg segments  
Pickled onions, gherkins, piccalilli & Branston pickle  
Mixed leaf salad  
Coleslaw  
Crusty French bread & butter

Fruit tartlets for dessert

## Cold Fork Buffets

Choose any 3 of the following main dishes and 3 salads for £27.60 per person inc. VAT

Or

Choose any 5 of the following main dishes and 5 salads for £44.00 per person inc. VAT

Main courses:

Breast of chicken in coronation sauce  
Glazed honey roasted ham  
Dressed salmon  
Sliced roast sirloin, served rare with salsa verde  
Oriental duck salad with hoi sin dressed noodles  
Chicken & pomegranate salad  
Chilli crab & prawn flan  
Seafood platter  
Goats cheese, asparagus & walnut tart (V)  
Stuffed roasted peppers, herby cous cous served with tzatziki (V)

Salads:

Caesar salad  
Homemade potato & chive salad  
Rocket & parmesan with balsamic dressing  
Homemade crunchy coleslaw  
Mediterranean pasta salad  
Roasted vegetable salad with coriander and lime dressing  
Greek salad  
Mixed leaf salad  
Seasonal hot new potatoes

Also included:  
Roll and butter  
Chef's selection of desserts

Dessert can be replaced with strawberries and cream at an additional cost of £3.10 per person inc. VAT (Seasonal)

An additional main course can be added at an extra £7.20 per person inc. VAT

An additional salad can be added at an extra £3.10 per person inc. VAT

## Canapés

(5 bites per person)

CP1 - £18.10 per person inclusive of VAT

Chicken liver parfait with lemon thyme  
Spiced lamb kofta with red pepper, aubergine and mint yoghurt  
Cray fish cocktail  
Smoked trout pate with baby gem & pickled cucumber  
Herb rolled goats cheese with fennel, pickled cucumber (V)  
Mushroom frittata, truffle cream & sautéed shrimji (V)

CP2 - £20.95 per person inclusive of VAT

Ham hock terrine with pistachio & orange  
Carpaccio beef with mustard cream & chilli on parmesan short bread  
Seared scallops and chorizo  
Smoked salmon with beetroot blini, lemon & dill  
Leek and gruyere tart with tomato & grilled leek (V)  
Thyme beetroot with goats cheese on parmesan shortbread (V)

## Hot Fork Buffets

Choose any 3 of the following for £38.60 per person inclusive of VAT

Thai red chicken curry  
Tuscan garlic chicken, spinach & sun dried tomatoes  
Slow cooked beef bourguignon  
Moroccan spiced lamb with minted cous cous  
Baked salmon fillet in a cream & sorrel sauce  
Luxury fish pie with salmon, monkfish, king prawns and lobster  
Spinach, pine nut & ricotta lasagne (V)  
Butternut chilli (V)

Also included:

Seasonal vegetables and potatoes chosen by our Head Chef  
Roll and butter

Selection of desserts

An additional main course can be added at an extra £13.00 per person inclusive of VAT

## Formal Dining Menus

Please choose 1 starter, 1 main course and 1 dessert for your entire group at £52.50 per person inclusive of VAT

Starter:

Homemade soup of the day (V)  
Chargrilled vegetable salad with rocket & sweet pepper coulis (V)  
Gin cured salmon with horseradish crème  
Smoked duck breast with baby leaf spinach and an orange & lime dressing  
Chicken liver parfait with caramelised onion chutney

Main course:

Supreme of chicken with roasted peppers & chorizo  
Fillet of salmon with king prawn & dill sauce  
Lamb noisette with apricot & rosemary stuffing on watercress  
Medallion of beef with a stilton crumb and brandy jus  
Slow roasted pork belly with celeriac puree & roasted baby apples  
Duck breast with Toulouse sausage & cannellini beans cassoulet  
Wild mushroom with spinach & parmesan gnocchi (V)

Dessert:

Lemon & blueberry cheesecake  
Sticky toffee pudding & Butterscotch sauce  
Summer Pudding  
Crème Brulee  
Chocolate Terrine


Followed by

Freshly brewed coffee and mints

Additional requirements:

Petits Fours - £4.15 per person inc. VAT  
Continental cheese board with biscuits and grapes - £6.25 per person inc. VAT

Please advise us on special dietary requirements which can be catered for separately.



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# Wine list



## White Wines

|   | Including<br>VAT |
|---|------------------|
| Louis Eschenauer Sauvignon Blanc, VdP d'Oc - France<br>A lovely grassy nose with a crisp citrus style.  | £16.90           |
| Euca Hill Chardonnay - Australia<br>A fantastic un-oaked Chardonnay. With surprising elegance and fabulous fruit expression this wine can be drunk on its own and just enjoyed.   | £17.90           |
| Volandas Sauvignon Blanc - Chile<br>A fresh, light style with a clean finish.   | £18.90           |
| Kleindal Chenin Blanc, Robertson Valley - South Africa<br>An appealing light straw coloured wine with fantastic varietal flavours of pineapple, melon and green apple. A lovely balance of fruit and acidity.   | £17.90           |
| San Giorgio Pinot Grigio delle Venezie - Italy<br>A Pinot Grigio which actually delivers and is created by the now famous Pasqua family. Clean, crisp with loads of flavour all the way from Venezie.   | £18.90           |
| 770 Miles Chardonnay, Central Valley - California<br>Pale yellow with golden highlights in colour. The nose is very aromatic with pineapple notes, white flowers and white pears.   | £17.90           |
| Neptune Point Sauvignon Blanc - New Zealand<br>Award winning white which is fresh and vibrant with bags of fruit, balanced with some floral notes through the palate and a crisp finish.  | £21.20           |
| St Andrews Chardonnay -<br>4 Gold medals in 2012 – silky textured with exceptional length & flavours of peach, nectarine & subtle cashew nuances from quality French oak and brings to mind some of the very best Meursault.                              | £37.50           |
| Sancerre Domaine Durand - Loire Valley<br>Medium bodied wine with crisp yet balanced acidity, firm fruit and a lingering aftertaste, an absolute classic.   | £26.50           |
| Pouilly Fuissé, Baronne de Chatelard - Maçonnais<br>Beautiful pale gold colour & a discrete nose which bears notes of acacia flowers. On the palate it is well balanced, fat & sappy at the same time with floral aromas accompanied by a peppery finish. | £32.50           |
| Domaine de la Beaume, "Elizabeth" Voigner - France<br>Excellent wine with a very aromatic nose which is dominated by dried fruits and apricots, a hint of citrus even candied orange. Very pleasant in the mouth, light and silky with a hint of spice.   | £20.90           |

## Sparkling

|  |        |
|--|--------|
| Conte di Campiano Brut - Italy<br>A superb sparkling wine. An ideal fizz as an aperitif.                               | £16.90 |
| Nyetimber Classic Cuvée - England<br>Complex with subtle toasty richness and lovely fresh citrus fruit.                | £60.00 |
| François Montard (method traditional) - France<br>Citrus fruit, creamy & smooth taste with beautiful lingering aromas. | £24.95 |
| Pasqua Prosecco Treviso DOC - Italy<br>A wonderfully fresh clean easy drinking sparkling ideal as an aperitif.         | £23.50 |
| Raboso Spumante Rosé - Italy<br>Fashionable pink - creamy and most refreshing.   | £21.95 |

## Champagne

|                                |         |
|--------------------------------|---------|
| Champagne Jules Feraud         | £37.50  |
| Laurent Perrier Rosé           | £78.00  |
| Moet et Chandon Brut Imperial  | £52.00  |
| Bollinger Brut Special Cuvée   | £57.00  |
| Veuve Clicquot Brut            | £59.80  |
| Dom Pérignon                   | £150.00 |
| Chassenay d'Arce Cuvée Premier | £42.50  |

## Red Wines

|   | Including<br>VAT |
|---|------------------|
| Louis Eschenauer Cabernet Sauvignon VdP d'Oc - France<br>A delightful Cabernet bursting with succulent cassis flavours.   | £16.90           |
| Euca Hill Shiraz - Australia<br>An easy drinking, fabulous Shiraz which has bags of fruit on the nose and palate. Just sit back and relax with a glass of nectar.   | £17.90           |
| Volandas Merlot - Chile<br>Juicy plum and damson flavours with a soft, silky finish.  | £18.90           |
| Gouguenheim Reserve Malbec - Argentina<br>Amazing red & black cherry flavours with scents of flowers and French oak on the finish. Layers of complexity & beautifully balanced!   | £26.90           |
| Los Vinateros Rioja Crianza - Spain<br>Classic ruby Rioja with elegant & complex flavours of juicy plums, strawberries & vanilla notes. Well structured, with silky aftertaste.   | £24.90           |
| Domaine de la Trielle, Fleurie - France<br>Produced from extremely old vines, gamey, matured in the Chateau's vaulted cellars. Delightful aromas of dark berries, ripe raspberries & peonies that follow you onto the palate and finish off with light tannins.               | £24.90           |
| Babich East Coast Pinot Noir - New Zealand<br>The nose has plentiful aromas of black currant, raspberry, spicy dark plums and suggestions of mushroom. Upfront the palate is red and dark fruits with lots of cherries and strawberries.                                      | £25.60           |
| Domaine de la Beaume "La Juénèsse" syrah - France<br>A fantastic wine which is an attractive brilliant crimson colour with a pleasant and expressive nose which evokes blackberry and violet notes. A well rounded palate with silky tannins and a perfectly balanced finish. | £22.50           |
| Nuviano Tinto -<br>A dark cherry colour with intense aroma with fruity notes reminiscent of red fruits and gorgeous, supple and expressive mouth feel with slight toasty and woody notes.   | £17.90           |
| Nuits St Georges Louis Latour - Burgundy<br>Ripe Cassis and black cherry aromas. Long elegant finish showing a rich vanilla flavour.  | £52.50           |
| Château Preuillac - Bordeaux<br>Highly Acclaimed (Gold Medal Paris 2011). Silky tannins, deep blueberry & raspberry fruit intermixed with traditional cherry & tobacco notes. Medium to full-bodied with great fruit & personality.   | £33.50           |

## Rosé

|   |        |
|---|--------|
| 770 Miles Zinfandel Blush - California<br>A soft fruity wine with hints of raspberries & strawberries. This is perfect on its own or with cold meats, chicken and desserts.                         | £17.90 |
| San Giorgio Pinot Grigio Blush delle Venezie - Italy<br>Wonderfully light & delicate with crisp flavours of ripe summer berry fruits & well balanced acidity which lifts it all to perfect harmony. | £18.90 |
| Louis Eschenauer Cinsault Rosé, Vdp d'Oc - France<br>A wonderful wine with intense fruity notes of strawberries, red berries & light spicy nuances. The taste is round & lively.                    | £16.90 |
| Henri Galliard Rosé - France<br>A pale rosé, elegant in style with delicate aromas of red berries, red currants and spices. It is full bodied & rich with real finesse.                             | £20.90 |

The drink prices featured in these pages have been shown INCLUDING VAT.

# Drinks package

If you are planning to offer your guests some liquid refreshment during your event then what to decide has never been easier. Simply select the drinks package that suits you best and we will take care of the rest.

In this day and age when budget is more important than ever, these drinks packages are priced per person, so you will be able to put a budget to your event – to the penny.

We have packages that cater for the wedding planner and corporate event organiser, as well as the social club secretary who is looking to add drinks into the mix.

## Option 1

£13.95 per person inclusive of VAT

On Arrival

Glass of Bucks Fizz or orange juice (Sparkling wine based)

Drinks with meal

½ a bottle of house wine per person (mix of red, rosé or white wine)  
Mineral water

## Option 2

£16.00 per person inclusive of VAT

On Arrival

A glass of Pimms or orange juice

Drinks with meal

Volandas Merlot  
Volandas Sauvignon Blanc (½ a bottle of red or white wine per person)  
Mineral water

## Option 3

£19.50 per person inclusive of VAT

On Arrival

Glass of Bucks Fizz or orange juice (Sparkling wine based)

Drinks with meal

½ a bottle of house wine per person (mix of red, rosé or white wine)  
Mineral water

Drinks for toast

A glass of house Champagne

## Option 4

£24.50 per person inclusive of VAT

On Arrival

Glass of Bucks Fizz or orange juice (Champagne based)

Drinks with meal

Domaine de la Trielle, Fleurie  
Neptune Point Sauvignon Blanc (½ a bottle of red or white wine per person)  
Mineral water

Drinks for toast

Glass of house Champagne

## Option 5

£27.70 per person inclusive of VAT

On Arrival

Glass of Pimms or orange juice

Drinks with meal

Los Vinateros Rioja Crianza  
Sancerre Domaine Durand (½ a bottle of red or white wine per person)  
Mineral water

Drinks for toast

Glass of Moet et Chandon Brut Imperial

## Option 6

£28.50 per person inclusive of VAT

Inclusive of beer, cider, house wine by the glass & soft drinks

Terms and conditions apply - see condition 8

## Reception drinks

|                                  |                     |
|----------------------------------|---------------------|
| Dressed Pimms                    | £5.00 inc. vat      |
| Bucks Fizz (with sparkling wine) | £3.95 inc. vat      |
| Bucks Fizz (with Champagne)      | £5.90 inc. vat      |
| Rum Punch                        | £4.95 inc. vat      |
| Bottled Beer                     | from £4.10 inc. vat |
| Kir Royale                       | £4.10 inc. vat      |
| House Wine                       | £16.90 inc. vat     |
| Mulled Wine                      | £2.95 inc. vat      |
| Orange Juice (1 litre)           | £3.95 inc. vat      |
| Non-alcoholic fruit punch        | £2.85 inc. vat      |
| Mineral Water (750ml)            | £3.95 inc. vat      |

**Compare our prices with the competition - WE QUOTE INCLUSIVE OF VAT.**

## Booking Conditions valid from January 2013

### 1. Contracts.

A binding contract is only entered into when French Brothers Limited of Clewer Boathouse, Clewer Court Road, Windsor (French Brothers) and whether trading as French Brothers, Bray Boats, Thames Steam Packet Boat Company or Windsor Boats, has issued a Confirmation of Booking. This takes place after we have received either a completed and signed Booking Form and/or payment of the deposit. The person signing the Booking Form accepts responsibility on behalf of all members of the party.

### 2. Payments.

An initial deposit of £400 is required and should accompany your Booking Form. If booking is made less than 14 days before the hire date, the full amount is payable. Any balance is due 14 days prior to the hire date and if payment is not made in full we reserve the right to cancel the booking and to retain the deposit.

### 3. Cancellations by you.

Cancellation by yourself must be confirmed in writing by the person signing the Booking Form. Cancellation charges will apply up to the maximum set out below. Please note that even if a deposit has not been paid, the organiser will still be liable to cancellation charges.

| Period before date of hire within which written cancellation is received | Sum of cancellation charge shown as a percentage of total booking price                          |
|--|--|
| More than 30 days  | Deposit.   |
| Less than 30 days  | 50% of total hire plus full cost of any catering, entertainment or equipment specially ordered.  |
| Less than 14 days  | 100% of total hire plus full cost of any catering, entertainment or equipment specially ordered. |

### 4. Cancellations by French Brothers.

4.1 We reserve the right to cancel your booking at any time and to provide you with a full refund.

4.2 Occasionally we have to cancel the operation of a vessel arising from circumstances beyond our control, the consequences of which we cannot avoid. Examples are, riots, terrorist activity, industrial disputes, lock delays, natural disaster, fire or adverse weather or river conditions or other similar events. The risk of cancellation in these circumstances is yours and you are responsible for the full hire price notwithstanding cancellation.

### 5. Alterations by you.

We will do our best to make any alterations you may require after confirmation has been issued subject to the payment of any increased costs relevant to the change. We cannot normally make any alterations less than 14 days prior to the hire date.

### 6. Alterations by French Brothers.

6.1 We will make every effort to ensure that vessels operate at agreed times but we reserve the right to vary operating times or to substitute vessels if any of the events or conditions referred to in 4.2 apply.

6.2 We also reserve the unconditional right, to refuse a booking, or to prevent a person from being carried in the event of conduct which is likely to cause distress, damage or annoyance to passengers, employees, property or to a third party.

### 7. Conduct on board the vessel.

7.1 The Skipper of the vessel shall be in sole charge throughout the duration of the hire and you and all members of your party will comply with the lawful commands of the skipper and his crew.

7.2 You and all members of your party must conduct themselves properly at all times whilst on board and must take account of their own safety and that of other passengers.

7.3 You will be liable to us for any damage caused to a vessel or any of its fixtures and fittings by you or any member of your party due to any unreasonable conduct or behaviour.

7.4 Neither you or members of your party may take on board any vessel any food, alcohol or other beverages, such items may only be consumed on a vessel if arranged by us. No musical or other entertainment is to take place on board a vessel unless also arranged by us.

### 8. Conditions of sale of alcohol.

8.1 It is a criminal offence for a person under the age of 18 to attempt to purchase alcohol or consume alcohol on board any French Brothers vessel. It is also a criminal offence for a person to purchase alcohol for someone under the age of 18.

8.2 It is the responsibility of the organiser to ensure that all pre-ordered drinks that they have purchased are not given to persons under the age of 18 (see note 8.1). This is particularly important when the organiser requires wine to be placed on the table with the meal.

8.3 When there is an advanced order for wines, customers are required to order a specific amount. If there is a surplus at the end of the event, arrangements can be made to collect any unopened wines. We will only accept a maximum of 20% unopened wines to be returned after the event for credit.

8.4 No customer may bring any of their own drinks on board without express written permission from French Brothers. In doing so, the customer may be committing a criminal offence.

8.5 French Brothers reserves the right to refuse to serve alcohol to passengers that appear to be under the age of 18. Identification will be required for all passengers who appear to be under 21 years of age. The only acceptable forms of identification are a valid passport, Photo ID drivers licence, Warrant card, or I.D. card bearing the "pass" logo and hologram.

8.6 French Brothers reserve the right to refuse to serve alcohol to passengers who appear to be (or appear to be purchasing alcohol for persons who are) drunk, violent or abusive, or appear to be binge drinking. This also includes persons who appear to be purchasing alcohol for persons who are under the age of 18. No refunds will be given in respect of a passenger being refused alcohol when a drinks package has been selected.

8.7 Drinks packages. If the organiser selects a drinks package it is on the understanding that 100% of the party are to be provided for and as such we will not accept requests for drinks packages for only part of the party. No refunds are given in the event that confirmed passengers do not attend. In the event that additional guests beyond that which have been confirmed (subject to boat capacity and the discretion of the duty manager) are boarded then the organiser is responsible for all addition costs as appropriate.

### 9 Passengers with disabilities.

You should advise us in good time whether any member of your party has any medical condition or disability requiring any special care during embarking or whilst on a vessel. We will use every reasonable effort to assist such passengers but if we are not informed in reasonable time, we cannot be responsible for any inconvenience or costs which may arise if carriage of that person is refused.

### 10. Liability.

Should you or one of the persons included in your booking suffer death, personal injury or illness arising out of an activity forming part of your hire arrangements, our liability to compensation will be limited by the provisions of the Merchant Shipping Act 1995 or any re-enactment or regulations made thereunder which permit operators of passenger vessels to limit their liability. We will only accept responsibility if there has been a fault on our part or our suppliers and the cause was not your own or the relevant persons fault. Details of these limits of liability can be obtained from our Head Office upon request. The maximum liability for any damages other than for death, personal injury or illness will be limited to the total price paid for the hire of the vessel.

### 11. Smoking.

French Brothers operate a non smoking policy in line with the "Health Bill" in England and Wales 2007. This policy applies to all guests, staff and visitors on board the boats as well as the bookings and ticket offices, shops, stores and all other enclosed areas owned or managed by French Brothers at Clewer, Windsor or Runnymede.

### 12. Complaints and disputes.

We welcome feedback from customers (good or bad) as it helps us to maintain / improve standards. Should the organizer be unhappy about any aspect of the event or trip, they should firstly notify the Skipper or Function Manager who will endeavor to rectify any problems. Complaints arising should then be notified in writing to the bookings office as soon as possible, no later than 7 days after the event. Failure to comply with this will indemnify French Brothers from the payment of any compensation.

### 13. Model Release.

We occasionally take photographs and video footage of our boats and events on board which will inevitably include images of passengers. These images are used in our marketing material which includes brochures, DVDs and our web site. The organizer agrees to allow us to use such images, we will not pay any royalties or fee. We will not take photographs or film or use images should the organiser object. We will cease to use images should the organiser lodge an objection, however media will remain in force for the life of the publication. Electronic images (on our web site) will be removed within 7 days should we receive any objection from an organizer. Please indicate by ticking the opt out box on the booking form should you object to images being taken. French Brothers retain copyright on all pictures. You may apply to us for permission to use such images for your own use and distribution.

### 14. Jurisdiction.

All matters arising from your contract with us are governed by English Law and are subject to the exclusive jurisdiction of the English Courts.

### 15. VAT.

15.1 The per person party package price INCLUDES VAT. This is at an agreed rate and is usually less than the full standard rate because the boat hire element is currently zero rated. If VAT is applied to boat hire in the future – this cost will be passed on to the customer.

15.2 Prices of optional extras (such as pre-ordered wines and food etc.) are shown including VAT at 20% but will be adjusted in the event of a change in the VAT rate in the future.

16. Small boat charter (14 and 25 passenger rate).

16.1 The published rate is subject to small boat availability. When no small boat is available at the time of booking, you will be offered the next available boat for which the appropriate rate will be charged.

### 17 Credit card charges

We do not charge for visa debit card payments but we reserve the right to charge a fee of 2% for large payments when customers request to pay by credit card.

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